

# The Voice of the Village

## GREATER LEWES COMMUNITY



### VOLUNTEERS HELPING NEIGHBORS

SPECIAL EDITION 2018

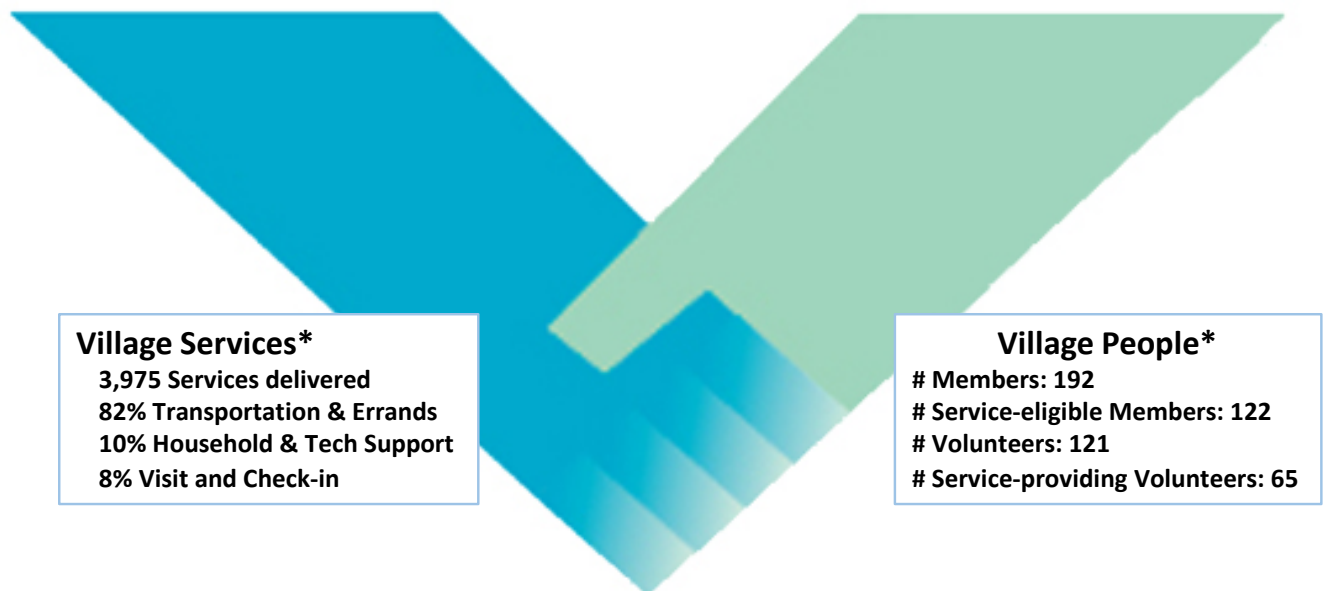
## This issue is dedicated to the Volunteers – the real treasures of the Village

The volunteers of Greater Lewes Community Village give freely of their time and their kindness, transporting members, sharing their expertise with technology, their ability to organize and their willingness to sit and have a conversation. Volunteers make the Village special. As Ingrid Miller said, “It’s the volunteers that set us apart from other organizations in our field.”

## The Village honors volunteers with afternoon dessert and volunteer recognition cruise

On Aug. 7, the Village hosted a focus group to get volunteers’ input on what’s working and how the Village can continue to make volunteering fun and rewarding. Bennett Connelly, president and board chairman; Jackie Sullivan, executive director; and Deb Dobransky, member services manager, led the afternoon discussion, which included desserts. On Aug. 9, we celebrated with a Cape Water Taxi ride through the Delaware Bay. (See photo gallery on Page 4.)

*To cap off the month, this Voice is dedicated to celebrating our volunteers.*



\* As of 8/1/18

## What the volunteers have to say

The Village has one of the lowest attrition rates in eastern Sussex County. Deb Dobransky, member services manager, gave one reason, “This is no-pressure volunteering. Volunteers get to choose

what they want to do and when they want to do it.” That’s a factor but not the only one. The Voice asked Village volunteers why they give their time. Here’s what they said.

Charlie Tinacci said, “It makes me feel so appreciated. The members make me feel good



Charlie Tinacci

about whatever service I provide.” Charlie is one of those uber volunteers who works in the office, drives and performs many other services.

Janet Pinto, who is one of the Village’s original volunteers, paused, looked inward and simply said, “I get fulfilled from it.”



Janice Pinto



Diana Pollisino

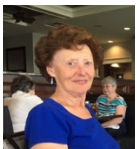
Diana Pollisino lends her technical expertise to office systems and member services. She said, “Now that I have the time, I like giving back. It’s easy for me to solve simple

technology problems and it means a lot to the members. I like putting a smile on their face.”

George Dellinger who makes friendly visits and helps with technical support, echos what many feel, “I enjoy helping others before I need that help myself.”



George Dellinger



Jeannette Higgs

Jeannette Higgs likes getting out and being active. After a presentation in 2014 to her neighborhood association, she offered to work in the office and continues to this day. She says, “I enjoy talking with our members and formulating solutions to their requests.”

Suzanne Hain (spoiler alert, author of this article) is an avid volunteer. She cannot imagine her retirement without the Village. Like Charlie Tinacci and many other dedicated volunteers, she performs several types of services, from the office, to transportation and this newsletter. Like Jeannette, she wants to be active. Like Charlie, she likes to feel appreciated. Like George, she wants to help others while she can, in the hopes that someone will be there for her when she needs it. Like Diana, she just loves seeing those smiles on members’ faces.



Suzanne Hain

### Keith Pilkington on volunteering

When my wife Karen and I retired to Lewes from New Jersey in 2016, I was looking for an opportunity to stay active and contribute my

talents and experience to our new community. Volunteering with the Village has turned out to be the perfect fit. In addition to driving, I work in the office on Tuesday mornings and also help members with technology issues and household organization.

Another satisfying aspect of working with the Village has been rejuvenating our vendor program. Working with Charlie Tinacci, we are increasing the visibility of the program to members, updating license and insurance information on current vendors and adding new vendors to our roster. We are also working to integrate the vendor program into the Village’s system to ease the referral process and log member feedback on vendor services.

Volunteering with the Village has been a rewarding and enriching experience. Whether it’s driving during the week or “dialing for drivers” in the office, it is gratifying to do what I can to help our members continue to live independently. Plus, as the son of a nearly 91-year-old (and still very active) father, *each time I serve a member I feel like I am giving a little bit back to Dad.*

### Arlene Matzkin, volunteer to member and back

Aging is a progression. Arlene Matzkin, a retired architect, has served for more than four years as a volunteer. Last year she contracted an



Arlene Matzkin, appraising art

illness that required surgery followed by extended rehabilitation. She transitioned from a volunteer providing rides, to a member who needed them.

Arlene is not alone. Several other volunteers have needed Village services instead of providing them. This reciprocity is one of the hallmark values of volunteering for the Village. “We all have a sense of our own mortality, right?” Arlene says. “We’re looking ahead.”

After her successful recovery Arlene returned to volunteering and is currently playing a key role appraising artwork for the Village’s annual fundraiser, the Attic Treasures.

## Attic Treasures Sale offers bargains galore in Lewes

The Village is hosting two Attic Treasure events this year. Our fifth annual Attic Treasures Sale will be held on Saturday, Sept. 1 from 8 a.m. to 3 p.m. On the Thursday before the sale, we are hosting our first Reception and Art Sale on Aug. 30, from 5 p.m. to 7:30 p.m. It features more than 250 works of art, including a diverse selection donated by a Wilmington art collector and philanthropist. Both events will be held at



Attic treasures ready for sale

The Brush Factory on 830 King's Highway in Lewes.

Thousands of items await shoppers at The Brush Factory where the pickle ball courts have been transformed into a giant bazaar for the Village's major fund-raising event. This sale of "gently-used treasures" supports the mission of serving older adults, enabling them to live independently for as long as possible.

For the past several months, dedicated volunteers have received donations, sometimes polishing, repairing, or restoring them to their former condition. Now the courts are filled with long tables of china, curios, glassware, kitchenware, lamps and linens, as well as sections for furniture and art.

Indoors, shoppers will find everything from beer tankards and books to grandfather clocks. Outside, bicycles, tools, outdoor furniture, barbecues, games and sporting goods are displayed under a large tent.

"Everything is priced to sell," said Steve Hanzel, co-chairman of the event. "We have many prized items this year, including a solid oak, Shaker-style, king-sized canopy bed signed by the craftsman Thomas Seeley in 1999 for \$250." Another special item is a 1940s-era semi-antique, intricately designed Iranian carpet (10x14 feet),

hand knotted of 100 percent wool for \$550.

Co-chairwoman Anne Norman, a five-year veteran of the Attic Treasures Sale, said it has been a challenge to display everything that has been donated. "Each year Treasures has been different, but I'm impressed by the quantity and quality of the items in this year's sale—especially the furniture," she said. "We have some really good-quality pieces."

## Reception and Art Sale

The inaugural Reception and Art sale features and extraordinary variety of high-quality artworks. The Art Sale will take place on Thursday, Aug. 30, from 5 p.m. to 7:30 p.m. Teller Wines is providing wine for the reception. Palate Bistro and Catering is also contributing to the event.

"Because we've received much higher-quality art than in the four previous years," said Fred Dylla, a watercolor and woodcut artist, "we decided to have this event separate from the Attic Treasures Sale." Village volunteers Dylla and Arlene Matzkin acted as curators, setting prices and



Art treasures for sale

hanging the works, with collections arranged by genre.

"Our largest collection is the watercolors," said Steve Hanzel, co-chairman of the Attic Treasures committee.

"All of the art is value-priced," he said, "with prices ranging from \$10 to a high of \$300. This offers an opportunity for

everyone to purchase one or more works of art." One set of two miniature oil paintings is priced at \$20, a high-quality print of Andrew Wyeth's "Spindrift" is \$45, and a framed French woven tapestry is \$250.

Jackie Sullivan, Village executive director, said the Art Treasures and Attic Treasures Sales are major fundraising events that enable the organization to provide services to help older adults enjoy independent living and a community of support thanks to the Village Volunteers.

### GLCV 5th Annual Attic Treasures Sale is ON

**WHEN:** Saturday, September 1, 2018 (Labor Day Weekend)

**TIME:** 8:00 am to 3:00 pm

**WHERE:** The Brush Factory on Kings, 830 Kings Highway, Lewes

**WHAT:** We need your gently used treasures (no clothing, electronics or bedding).

**WHY:** To help us help you or your loved ones age at home.

Tax deductible donations accepted every

Wednesday and Saturday 10:30am – 1:30pm until August 25th.

For Information Please Call: 302-703-2568





## The Village Photo Gallery

### Cape Water Taxi Boat Ride through the Delaware Bay



Bennett Connelly, president, and Jackie Sullivan, executive director greet Village volunteers.



Jackie Finer shares a toast



Volunteers – starboard side – Kathy and John Brady



Volunteers – port side – Maryann Etu, Roy Fitzgerald (waving)  
Denise Emery, Lori Bernstein (standing)



The Hanzels are ready to board



Keith Zembower and David Thompson



Chuck and Joanne Ward



**Anne Norman**



**MaryAnn Etu**



**Ketty Bennett**



**Jane DeRosa, Janice Willey Dorrell and Bob DeRosa**



**Roy "Fitz" Fitzgerald and Jennie Keith**



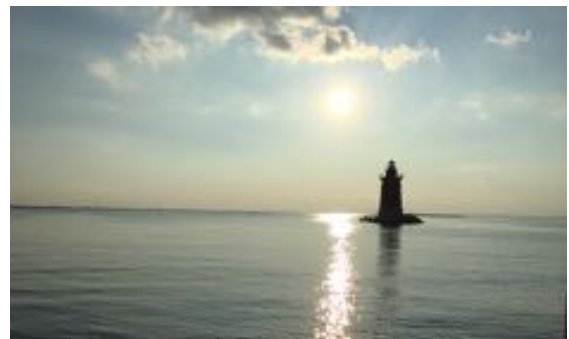
**Lori Bernstein and Jack Ansaldi work the boat. Pat Sheehy enjoys the view.**



**Nick and June Fiamingo, Mary Pat Bennett with husband, Greg, on right**



**Sharon Padbury talking with David Thompson. Jackie Sullivan talking with Diane Pollisino (back to camera)**



**Photos of Sunset and Lighthouse by Sharon Padbury as the boat returns to dock.**



## Art and Attic Treasures Sales



Anne Norman, Sally Powell, and Linda Dylla



MaryAnn Etu prepares a display.



Jackie Finer (on right) with a friend checking the china.



Assessing the donations are Pam Rankin, Anne Norman, Pat West, Linda Dylla and Lee Porter



Suzanne Hain and George Dellinger help Fred Dylla assemble the bed.



Moving Team -- Dan McDonald, Dave Fooshe, Jack Ansaldi and Frank Powell

## Letter from the executive director

Dear Friends,

This issue is all about the Village Volunteers. We are grateful to all for sharing your time, your talents and your caring. We are fortunate because you chose to be a part of the Village's efforts to help older adults live where they've made their memories, to stay active and engaged, and to live full and independent lives.

We are grateful to Village Members for trusting in the Village and allowing us the opportunity to be a part of your lives.

As they say, "It takes a Village..." and, thanks to members and volunteers, we have a great one!!!

*Jackie Sullivan*  
Executive Director

## Calendar of Village and Eastern Sussex County Events

<b>Aug 30</b>	<b>Reception and Art Sale</b>	<b>Oct 3</b>	<b>Matter of Balance 3<sup>rd</sup> of 8 Sessions</b>
<b>Sep 1</b>	<b>Attic Treasures</b>	<b>Oct 10</b>	<b>Matter of Balance 4<sup>th</sup> of 8 Sessions</b>
<b>Sep 10</b>	<b>Luncheon at Harvest Tide</b>	<b>Oct 17</b>	<b>Matter of Balance 5<sup>th</sup> of 8 Sessions</b>
<b>Sep 12</b>	<b>Village Book Club</b>	<b>Oct 24</b>	<b>Matter of Balance 6<sup>th</sup> of 8 Sessions</b>
<b>Sep 14</b>	<b>Adaptive Equipment for Eyes and Ears</b>	<b>Nov 7</b>	<b>Matter of Balance 7<sup>th</sup> of 8 Sessions</b>
<b>Sep 19</b>	<b>Matter of Balance 1<sup>st</sup> of 8 Sessions</b>	<b>Nov 14</b>	<b>Matter of Balance 8<sup>th</sup> of 8 Sessions</b>
<b>Sep 21</b>	Ready or not? Emergency Planning @ Lewes Library	<b>Nov 14</b>	<b>Village Book Club</b>
<b>Sep 26</b>	<b>Matter of Balance 2<sup>nd</sup> of 8 Sessions</b>	Every Sat.	Historic Lewes Farmers Market

*To request a ride or for more information on the Village events (in bold), please call us at (302) 703-2568.*

*\*LSC: Lewes Senior Center. Register for LSC events through the Village office.*

### Board of Directors

Bennett Connelly, President      Janet Davis  
Janice Erich, Vice President      Steve Hanzel  
Eunice Henderson, Secretary      Ingrid Miller  
Gavin Radka, Treasurer      Sally Powell  
Don Challenger      Perrin Smith  
Ginny Daly

Jackie Finer, Founder Emeritus

Jackie Sullivan, Executive Director  
Deb Dobransky, Member Services Manager

### Advisory Council

Roy G. Fitzgerald, Chair      Elizabeth Hochholzer  
Theodore Becker      Olaive Jones  
Gavin Braithwaite      Charlotte King  
Mary Conte      Lacy Letonoff  
Christine Cronenwett      Jen Mason  
Denise Emery      Sally Packard  
Larry Fifer      Robert Rosenberg  
Carlyle Gill      Barbara Vaughan

# The Village

*Serving eastern Sussex County*

## Contact the Village



**Village Office**  
**16686 Kings**  
**Highway, Suite B**  
**Lewes, DE 19958**

[www.GreaterLewesCommunityVillage.org](http://www.GreaterLewesCommunityVillage.org)

**Email: [lewesvillage@gmail.com](mailto:lewesvillage@gmail.com)**

***For services call:***

**302-703-2568**

**Mon – Fri, 10:00 AM – 4:00 PM**

## Village Member Services

### Transportation

- Medical Appointments
- Vet Appointments (with member)
- Social or Cultural Events
- Hairdresser/Barber
- Grocery Shopping
- Errands (with member)
- Special after hours (case by case)

### Friendly Visits

- Provide conversation and companionship
- Respite for a family caregiver
- Do a puzzle or play a game
- Visit to share stories, photos, memories

## Village Vendor Services

- Accounting
- Computer Tech/Set-up
- Electric
- Gardening
- Gutter Cleaning
- Handyperson Jobs
- Heating & Air Conditioning
- Home Modifications
- Home Repairs
- Home Safety Assessments
- Occupational Therapy
- Personal Care Assistance
- Pet Sitting
- Physical Therapy
- Plumbing

***Please provide the office 48 hours' notice when requesting a service.***

**Shop at Amazon Smile.** When you purchase products marked "Eligible for AmazonSmile donation" 0.5% of purchase will be donated to the Village. Click on this link: <http://smile.amazon.com/ch/45-4573582>

### Household

- Household organization
- Assist with accounts
- Balance checkbooks
- Label/organize food
- Care of plants
- Occasional pet care
- Minor household chores
- Occasional yardwork

### Handyperson

- Change light bulbs
- Check smoke alarms
- Install screens and/or storm windows
- Hang pictures
- Clean out refrigerator
- Move furniture
- Turn mattress
- Simple repairs

### Run Errands

- Grocery Shopping
- Other shopping for clothing or gifts
- Pick up prescriptions

### Telephone Check-in

- Friendly conversation
- Inquire as to well-being
- Inquire as to needs

### Technical Assistance

- Program cell phone
- Set up email
- Perform simple computer tasks
- Electronic gadgets
- Program thermostats, TV, remotes

### Office Assistance

- Data entry
- Communications
- Scheduling
- Record keeping
- Training
- Marketing